

UNIVERSITY OF FLORIDA SPEECH AND HEARING CLINIC

Procedures and Policies for Clients

Since we are a training clinic, undergraduate students may be observing you/your family member's therapy. Observers are limited to 2 student observers per pediatric client and 3 student observers per adult client. If you are uncomfortable being observed or having your family members observed, please inform the clinic supervisor or clinic director.

The American Speech-Language-Hearing Association requires that a minimum of 25% of your/your child's sessions be supervised by a certified Speech-Language Pathologist or Audiologist. At the University of Florida, we typically observe a minimum of 50-75% of our supervisees' sessions. The purpose of this observation is to facilitate clinical teaching as part of the students' professional development. If you have any questions pertaining to events during the therapy or diagnostic session, feel free to ask the supervisor. Informal dialogue, however, is discouraged due to:

1. the fact that some observation rooms are not soundproof and voices can be heard in the adjacent therapy rooms;
2. the fact that some observations rooms serve 2 therapy rooms and dialogue about one case may distract those observing another case;
3. the need for supervisors to give their full attention to the client and clinician in order to provide direction for future sessions through the clinical teaching process.

Children are not to play in the hall or materials room. There are puzzles, legos, and Highlights magazines in the waiting room for use while waiting. Noise should be kept to a minimum.

Supervisors will be videotaping therapy periodically. These tapes are to be used in clinic teaching. You will be asked to provide written permission before videotaping or audiotaping is done.

If you must cancel therapy, please call the clinic secretary as soon as possible. More than three cancellations may result in dismissal from therapy.